

27.03.19

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To: Whom it may  
concern

This is the second time we engaged Firstcom Solutions to revamp our website.

I would say the initial stage was disastrous, the progress was slow, and deliver promises never happened. However, the issues were rectified by Mr Jim after our short conversation.

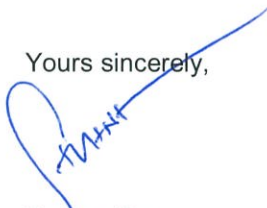
A very pleasant PE with positive attitude, Jennifer Ng was assigned to us for replacement.

It is never easy for a young lady without any knowledge on live crab supplies to complete our website with satisfactions. Despite us making requests for changes repeatedly, she remained patient and consistent in keeping us in the loop whenever there's hiccups or small delays.

**We appreciated your extra efforts and time to complete our website, Jennifer.**

**Definitely looking forward to work with you and your company again.**

Yours sincerely,



Serene Sng

Director

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