



TRAVELMANIA PTE LTD Reg. No.201000016C

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10 October 2016

Firstcom Solutions Pte Ltd
158 Kallang Way
Performance Building #03-05
Singapore 349245

Dear Jim

I am writing to thank you and your team (Tony & Amanda), especially, Ms Amanda Ng for the customer service, technical arrangement and support she has provided to us during this period.

She is responsible and committed and is always attentive and more aware of our IT needs than any of the project executive I had worked with previously in Firstcom.

We appreciate the time she has taken to address and close up our concerns and issues (outside business hours) due to pressing deadline and often provides valuable solution where they were immediately applicable.

I certainly trust that Amanda is an asset to your organization and is part of the reason I look forward to continue doing business with you in the future.

Thank you.

Yours sincerely

Zoe Tan
Director

A handwritten signature in black ink, appearing to be "Zoe Tan", is written over a circular stamp. The stamp contains the text "TRAVELMANIA PTE LTD" around the perimeter.