

16 December 2016

**FIRSTCOM SOLUTIONS PTE LTD**

158 Kallang Way  
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Dear Victoria,

NOTE OF THANKS

This note may come as a surprise to you but I felt it is warranted.

Following the completion and launch of NWSC.ASIA, I have been inundated with various positive comments from friends, business associates, well wishers and customers whom have navigated through the site. The congratulatory comments reflected the novel and visually entertaining approach FC managed to pull off. The meticulous effort placed by you and your colleagues allowed the event to be presented in its best light to the public.

I am pleased with the end result. You should too.

I was not the most pleasant person to work with but Cheryl displayed great patience hearing out my ideas and directions, taking pains to articulate my ideas to Julian the programmer who gradually fleshed them out on screen. Lynn has been professional as well, being rather tactful most times. Not to mention you, being the first point of contact who negotiated this project and saw it through during the build time intervals. There were teething moments but you managed to remarkably soothe them out.

Every drop makes an ocean and thus the wheels turn in motion. As I observed during this time, I believe the coordinated efforts of all persons involved; You, Cheryl, Lynn, Julian, Nick.... allowed this magnificent and interactive website to be completed just in time for my event launch. A delayed launch would have been catastrophic to my business.

I would like to thank the team at FC for having done a wonderful job and should there be another opportunity to work together again on a media project of mine, I would not hesitate to assemble this crack team once more.

Give yourselves a pat on the back and enjoy the fruits of your labour!

Merry Xmas & Happy Holidays,



I M HO  
Managing Director