



Dear Firstcom Solutions Pte Ltd,

I would like to take this opportunity to express my delight with the wonderful service we received when purchasing the web development service with Firstcom Solutions Pte Ltd. These days it is not often that a sales person goes beyond the extra mile to ensure a client's piece of mind and satisfaction.

I sincerely appreciate and am extremely grateful for the work, time and effort James Chua put into making sure my website went smoothly. His charismatic character and friendly disposition towards his clients instantly makes him approachable. This allows a client to discuss their needs and seek advice freely.

James Chua does not hesitate to go the extra mile for his clients, serving them with dedication and care. I believe this is very important in providing first-class service which I have experienced from Firstcom Solutions Pte Ltd. He is a fine asset to Firstcom Solution and I believe that his performance will continue to impress clients.

Yours Sincerely,

A handwritten signature in blue ink, appearing to be 'S. Toh', written in a cursive style.



Business Manager

Selena Toh